Appendix 1. English Translation of the Telephone Survey Questionnaire (Originally in Korean Language)

1. What was your discharge destination after total knee arthroplasty operation?
   a) Another hospital
   b) Home

   If your answer is a), answer only questions 2–8.
   If your answer is b), answer only questions 9–11.

2. How did you choose the particular discharge destination hospital?
   a) From among the choices recommended by Seoul National University Bundang Hospital (SNUBH)
   b) Decided on my own

3. What was your main reason for deciding this discharge destination?
   a) For rehabilitation (therapeutic purpose)
   b) No help at home
   c) Inconvenience at home (physical discomfort)
   d) Anxious to go home (psychological discomfort)
   e) Other (please specify)

4. Where was your discharge destination hospital located?
   a) Near SNUBH
   b) Near my home (including family's address)

5. How long did you stay at the discharge destination hospital?
   a) 1 week
   b) 2 weeks
   c) 2 weeks to 1 month
   d) More than 1 month

6. What was the rehabilitation modality provided to you at your discharge destination hospital?
   a) Knee movement exercises performed on my own after education
   b) Knee movement exercises performed with the help of a machine, which including first bending the knee and then straightening the knee, along with a)
   c) Increasing amount of passive knee movement exercises performed on me by my physical therapist or my family member, along with a) and b)

7. Were you satisfied with your discharge destination hospital?
   a) Satisfied
   b) Not sure
   c) Unsatisfied

   If the answer to the above question is c), then only answer question 8.

8. What was the main reason for your dissatisfaction with the discharge destination hospital?
   a) The rehabilitation provided was worse than expected (expertise, number of rehabilitation sessions, etc.).
b) The facilities provided were not comfortable (diet, bedding, etc.).
c) Apart from rehabilitation, the postoperative care was not sufficient (wound dressing, etc.).

9. Who provided you with postoperative care at home?
   a) Myself
   b) Family members
   c) Home-visiting nurse service where a nurse would visit my home for postoperative care
   d) Outpatient care agency near my home

10. Were you satisfied with home as your discharge destination?
    a) Satisfied
    b) Not sure
    c) Unsatisfied

   If your answer to the above question is c), then only answer question 11.

11. What was the main reason for your dissatisfaction with home as your discharge destination?
    a) Unavailability of family members
    b) Psychological anxiety (about complications, rehabilitation, accidents such as falling, etc.)
    c) The lack of rehabilitation instruments at home